

Omaha – MACCH Emergency Rental Assistance

To apply visit www.macchconnect.org

Tenants: If you don't have access to the internet, a computer, or a smartphone you may call 2-1-1 for assistance initiating the application over the phone, beginning April 12th. Please note that phone applications may take longer to complete and approve.

Property Owners: Visit www.macchconnect.org for information on initiating an application for assistance on behalf of your tenant.

For technical assistance and general questions:

Contact Center: Dial 2-1-1

Contact Center Hours: M-F 8:00am – 7:00pm or
Saturday from 8:00am – Noon

2-1-1 text service: "OmahaERAP" to 898211
(This service will be available April 12th)



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The Omaha – MACCH Emergency Rental Assistance program makes funds available to assist eligible renter households living in Omaha that are unable to pay past due and/or future rent, utilities, and in some cases internet or cellular data due to the COVID-19 pandemic.

- Applicants must be listed on the lease or rental agreement and must be a U.S. citizen or qualified resident alien.
- Tenants and property owners will both be required to complete their portions of the application and provide various verification documents during the application process.
- If an application is approved, these funds will be paid directly to landlords and/or utility providers on behalf of renters/tenants.

