



Initiative Groups (Task Forces, Work Groups, & Councils)

Leadership Information

Meeting Schedules and Locations

Meeting Purposes/Initiatives

MACCH General Membership

❖ MACCH General Membership

- **Leader:** Lisa Vukov, MACCH Assistant Director
- **Meeting Schedule:** 2nd Wednesday of month @ 11:00am – 12:30pm at UNO Community Engagement Center (CEC)
- **Purpose/Initiatives:** Monthly informational meeting for all MACCH members and partners; discuss CoC-wide initiatives, needs, and timelines; addressing strategies to prevent and end homelessness; review of CoC-wide data; training CoC member/partner organizations on best practices and regulations; open to anyone interested in learning more about MACCH

MACCH Councils & Community of Practice

❖ Provider Council

- **Co-Leaders:** Mary Meints, Youth Emergency Services (YES); Randy McCoy (MACCH)
 - mmeints@yesomaha.org
- MACCH Staff Support:** Randy McCoy, MACCH Executive Director (rmccoy@endhomelessnesstoday.org)
- **Meeting Schedule:** 4th Thursday of month @ 3:00pm – 4:30pm at UNO CEC
- **Purpose/Initiatives:** For Executive-Level staff at MACCH member/partner agencies to discuss system-level issues, implement key strategies and best practices, and serve as an informal advisory body to the MACCH Board of Directors

❖ MACCH Community of Practice (CoP)

- **Leaders:** Smith and Lehman, Consulting, Inc.
 - erika@smithlehmann.com
 - laura@smithlehmann.com
 - scout@smithlehmann.com
 - celeste.janssen@educationnorthwest.org
- **Meeting Schedule:** 4th Wednesday of month @ 12:00 – 4:00pm at UNO CEC
- **Purpose/Initiatives:** Bringing together organizational leaders/executives within the MACCH community to discuss how we coordinate and collaborate services; identifying priorities that the homeless service providers can prioritize on a community-level; improving trust and communication among providers; ensuring MACCH is meeting the needs of our member organizations

MACCH Work Groups

❖ Coordinated Entry Core Implementation Team (CIT)

- **Leader (MACCH Staff):** Randy McCoy, MACCH Executive Director & Lisa Vukov, MACH Assistant Director
 - rmccoy@endhomelessnesstoday.org
 - lvukov@unomaha.edu
- **MACCH Staff Support:** N/A
- **Meeting Schedule:** 3rd Wednesday of month; 9:00 – 10:30am at UNO CEC
- **Purpose/Initiatives:** Planning and implementation of MACCH's Coordinated Entry System (CES). Development of CE policies and procedures, implementing best practices, and trouble-shooting system issues.
- **CIT Subcommittees:**
 - **Access Points Subcommittee**
 - **Meeting Schedule:** 2nd Friday of month; 9 – 10:30am at UNO CEC
 - **Purpose/Initiatives:** Coordination of services among CES Access Points; ensuring equal access and assessment services are available across all CES Access Points
 - **By-Name List (BNL) Subcommittee**
 - **Meeting Schedule:** 2nd Wednesday of month; 9 – 10:30am at UNO CEC
 - **Purpose/Initiatives:** Review and management of the CES BNL, including data review and troubleshooting; ensuring effective prioritization
 - **Housing Providers Subcommittee**
 - **Meeting Schedule:** 4th Wednesday of month; 9 – 10:30am at UNO CEC
 - **Purpose/Initiatives:** Coordination of services among CES supportive housing providers; ensuring equal access, streamlined intake process, and standardized services & procedures across all supportive housing projects; troubleshooting issues with prioritization and referrals.
 - **Diversion Subcommittee**
 - **Meeting Schedule:** TBD – awaiting implementation
 - **Purpose/Initiatives:** Ensuring effective implementation of Diversion within CES; creating minimum standards and data tracking process

❖ Homeless Review Team - HRT

- **Co-Leaders:** Gary Hankins, Community Alliance and Andreina Silva, Stephen Center
 - ghankins@commall.org
 - andreina.silva@stephencenter.org
- MACCH Staff Support:** Lisa Vukov, Assistant Director
- **Meeting Schedule:** Weekly on Thursdays @ 9:00am – 10:30am at Community Alliance
- **Purpose/Initiatives:** Weekly case conferencing of the MACCH By-Name List (BNL) for Coordinated Entry, including identifying referrals for Permanent Supportive Housing projects within the CoC. Case conferencing most vulnerable and chronic individuals and families experiencing homelessness.

❖ Youth Homeless Review Team - (YHRT)

- **Co-Leaders:** Cindy Goodin, Youth Emergency Services (YES) and Lisa Vukov, MACCH

- cgoodin@yesomaha.org
- lvukov@endhomelessnesstoday.org
- **Meeting Schedule:** Begins Thursday, January 24, 2019; Weekly on Thursdays from 10:30am – 12:00pm at Community Alliance (4001 Leavenworth St., Omaha)
- **Purpose/Initiatives:** Weekly case conferencing of young adults (ages 18-24) experiencing or at risk of homelessness; identifying referrals for youth-dedicated PSH and RRH projects

❖ **Outreach Work Group**

- **Co-Leaders:** Gary Hankins, Community Alliance & Tina Murray, Together
 - ghankins@commall.org
 - tmurray@togetheromaha.org
- MACCH Staff Support:** Lisa Vukov, Assistant Director
- **Meeting Schedule:** Quarterly – 2nd Thursday of February, May, August, and November, 3:00 – 4:30pm at Community Alliance
- **Purpose/Initiatives:** To coordinate local outreach efforts for unsheltered households in the CoC. To implement outreach procedures and discuss challenges to providing outreach services. To explore opportunities to partner with external projects and organizations that encounter individuals experiencing homelessness; oversees planning efforts for the annual Point-In-Time (PIT) Count.

❖ **Crisis Response Team (CRT)**

- **Co-Leaders:** Michael Wehling, Stephen Center & Steve Frazee, Open Door Mission
 - michael.wehling@stephencenter.org
 - sfrazee@opendoormission.org
- MACCH Staff Support:** Randy McCoy, Executive Director
- **Meeting Schedule:** 2nd Tuesday of month, 4:00 – 5:00pm at Siena/Francis House Services Center (1401 N. 18th St., Omaha)
- **Purpose/Initiatives:** Coordination of services among emergency shelter/crisis response providers; ensuring basic needs of those seeking services are met in a trauma-informed manner across all populations, including DV/SA victims and youth

❖ **Diversions Learning Circle**

- **Co-Leaders:** Mindy Paces, Heartland Family Service & Tina Murray, Together
 - mpaces@heartlandfamilyservice.org
 - tmurray@togetheromaha.org
- **Meeting Schedule:** 2nd Tuesday of month, 9 – 10:30am at Stephen Center (2723 Q. St., Omaha)
- **Purpose/Initiatives:** Monthly peer-to-peer/case management discussion designed to support the implementation of Diversion within the Coordinated Entry System; troubleshooting issues related to Diversion and making recommendations for changes to Diversion implementation

MACCH Task Forces (charters attached)

❖ **Performance Management Task Force (PMTF)**

- **Co-Leaders:** Randy McCoy, MACCH and Joanie Poore, Heartland Family Service
 - rmccoy@endhomelessnesstoday.org

- jpooore@heartlandfamilyservice.org

MACCH Staff Support: Lisa Vukov, Assistant Director

- **Meeting Schedule:** 3rd Monday of month @ 3:00pm-4:30pm at Community Alliance
- **Purpose:** The MACCH Performance Management Task Force (PMTF) supports collection, reporting, and analysis of CoC homeless system data. Using HMIS data, information from Technical Assistance advisors, and best practice evidence-based research, the PMTF informs the CoC membership and board of directors about the performance of the continuum's systematic responses to homelessness and homeless prevention. The result is continuous improvement of the community's homeless response system, increasing both effectiveness for consumers and efficiency in the system-wide usage and allocation of resources.
- **Initiatives:**
 1. Advise and assist in developing the MACCH Annual Data Reports.
 2. Monitor HMIS system issues/changes/updates, including outside HMIS data requests.
 3. Develop and review Dashboard reports that allow community to monitor CoC progress.
 4. Regularly review CoC Performance Report data to ensure that HMIS data and supporting information reported by MACCH is complete, accurate, and appropriately represents the clients' and agencies' experiences to the greatest extent possible.

❖ **Diversified Housing Task Force (DHTF)**

- **Co-Leaders:** Andrea Jacobs, Institute for Community Alliances (ICA) & Jennifer Determan, Region 6 Behavioral Health

- andrea.jacobs@icalliances.org
- jdeterman@regionsix.com

MACCH Staff Support: Lisa Vukov, Assistant Director

- **Meeting Schedule:** 4th Tuesday of Month @ 10:30 – 11:30am at Community Alliance
- **Purpose/Initiatives:** To ensure access to diverse housing opportunities across the CoC, including partnerships with local Public Housing Authorities (PHA's) and alternative resources available within the CoC.

Current Priorities:

- Procuring voucher set-asides through local PHA's (10-Year Plan goals of ending chronic, veteran, family, and youth homelessness)
- Fostering relationships with Assisted Living facilities and Nursing Homes (10-Year Plan goal of ending chronic homelessness)
- Fostering relationships with landlords through recruitment and retention (Strategic Plan goal of Access for All Populations – housing opportunity advocacy)

❖ **Youth Task Force (YTF)**

- **Co-Leaders:** Brandy Gustoff, Omaha Home for Boys & Shawn Miller, Youth Emergency Services (YES)

- bgustoff@omahahomeforboys.org
- smiller@yesomaha.org

MACCH Staff Support: Lisa Vukov, Assistant Director

- **Meeting Schedule:** 2nd Tuesday of month @ 11:30am – 12:30pm at Omaha Home for Boys – Combs Learning Center (919 N. 48th St. [48th and Cuming])

- **Purpose/Initiatives:** YTF systematically addresses youth homelessness by identifying and removing access barriers, coordinating services and advocating on behalf of homeless and near-homeless young people. YTF collaborates to identify and address issues within homeless and near-homeless young people. We also work to coordinate and ensure data accuracy for the annual youth Point-In-Time (PIT) Count, as well as review and analyze data related to young people homelessness to determine next steps based on trends identified. The YTF focuses on exploring and implementing the use of best practices to address the needs of homeless and near-homeless young people. Any person or organization interested or already working on young people homeless and near-homeless issues are welcome to join the YTF.

MACCH Performance Management Task Force Charter:

Mission Statement:

The MACCH Performance Management Task Force (PMTF) supports collection, reporting, and analysis of CoC homeless system data. Using HMIS data, information from Technical Assistance advisors, and best practice evidence-based research, the PMTF informs the CoC membership and board of directors about the performance of the continuum's systematic responses to homelessness and homeless prevention. The result is continuous improvement of the community's homeless response system, increasing both effectiveness for consumers and efficiency in the system-wide usage and allocation of resources.

Activities and Responsibilities:

- Collaborate with HMIS Lead agency to research and recommend local HMIS policies and procedures related to collecting, reporting, sharing, and analyzing CoC-wide HMIS data.
- Collaborate with HMIS Lead agency to identify and address opportunities and issues relating to HMIS provider participation and performance.
- Collaborate with HMIS Lead to review the latest HUD data standards and guidelines regarding HMIS data accuracy, privacy, security, and sharing. Communicate recommendations to MACCH stakeholders when needed or requested.
- Explore and recommend best practice methodologies for system-wide use of local data to empower evidence based, data-driven decision-making. Data reviewed includes but is not limited to CoC's Point-in-time report and HIC, local and national AHARs (Annual Homeless Assessment Reports – 1 and 2), HUD CoC Collaborative grant reports, ESG reports, and NHAP grant report data.
- Assist MACCH stakeholders to review, interpret, and integrate HMIS and other data relating to system-wide needs, performance, and capacity/gaps.
- Review and recommend to MACCH stakeholders any opportunities to partner with research and technical experts to help identify successes, gaps, and emerging issues relating to the MACCH area Homeless Response System.
- Continuous Quality Improvement – ensure ongoing system-wide homeless data management improvements and efficiencies in assessing: consumer needs, service provision, and outcomes.

Membership:

Membership in the MACCH Performance Measures Task Force consists of representatives of key stakeholder agencies including the HMIS Lead Agency, homeless service providers, HMIS agency administrators, and community information management specialists. The task force identifies the following key stakeholder groups/providers for group membership:

- Emergency Shelter/Street outreach providers
- Supportive Housing providers
- Homelessness Prevention and Diversion providers
- Homeless Behavioral Health and Crisis Response agencies
- Agencies serving homeless individuals or families but not currently participating in HMIS, such as Domestic Violence Shelter providers, the US Department of Veteran's Affairs, etc.
- MACCH board member or other executive-level CoC representative.
- Information system management data or research experts committed to understanding the impact of homelessness on our community and ongoing progress toward ending its devastating effects.

Diversified Housing Task Force Charter

Mission Statement

The Diversified Housing Taskforce focuses on building relationships to increase access to affordable **and appropriate** housing for individuals and families experiencing homelessness.

Activities and Responsibilities

- **Current Priorities:**
 - ❖ **Procuring voucher set-asides through local PHA's (10-Year Plan goals of ending chronic, veteran, family, and youth homelessness)**
 - ❖ **Fostering relationships with Assisted Living facilities and Nursing Homes (10-Year Plan goal of ending chronic homelessness)**
 - ❖ **Fostering relationships with landlords through recruitment and retention (Strategic Plan goal of Access for All Populations – housing opportunity advocacy)**
- **Additional Activities and Responsibilities:**
 - Address the MACCH 10-Year Plan to Prevent and End Homelessness goal to prevent and end homelessness for families, youth and children.
 - Using continuum data to identify affordable housing gaps and barriers.
 - Increasing housing opportunities by pursuing additional voucher set-asides.
 - Coordinating with Prevention & Diversion Task Force to ensure collaboration with housing providers, landlords, and other supportive services
 - Address the MACCH Strategic Goal of Access to All Populations through housing opportunity advocacy.
 - Building and managing a landlord directory for use by case managers and continuum supportive housing providers

Membership

Outreach Programs

Veteran Affairs

Prevention Programs

Permanent Supportive Housing Programs

Private Landlords

Public Housing Agencies

Landlord Associations

Assisted Living Facilities

Nursing Homes

Behavioral Health Providers

Youth Task Force Charter

Mission Statement

The MACCH Youth Task Force systematically addresses youth homelessness by identifying and removing access barriers, coordinating services, advocating on behalf of homeless and near-homeless youth, and successfully accomplishing objectives related to youth homelessness within the MACCH 10-Year Plan to Prevent and End Homelessness.

Activities and Responsibilities

- Collaboratively identifying and addressing issues within homeless and near-homeless youth population
- Systematically implementing initiatives to address the needs of homeless and near-homeless youth
- Exploring and implementing the use of best practices in addressing the needs of homeless youth
- Identifying and recruiting key stakeholders to best address issues related to youth homelessness
- Engage various systems of care to collaboratively care for youth experiencing homelessness within the CoC geographic area
- Coordinate and ensure data accuracy for the annual youth Point-In-Time (PIT) Count
- Review and analyze data related to youth homelessness and determine next steps based on trends
- Review MACCH 10-Year Plan and Strategic Plan assignments, and ensure objectives are being met within established timeframes.

Membership

The MACCH Youth Task Force will consist of key stakeholders necessary to successfully address youth homelessness in the CoC. The task force identifies the following key stakeholder groups/providers for group membership:

- Youth Homelessness Providers
- Emergency Shelter Providers
- Supportive Housing Providers
- Outreach
- Local School Systems
- Child Welfare System Representatives
- Local Child Advocacy and Empowerment Organizations
- Medical Providers
- Behavioral Health and Crisis Response
- Entitlement/Mainstream Benefit Programs
- Correctional/Criminal Justice System
- Faith-Based Organizations
- Basic Needs Assistance Programs